



# Building the foundations for a digitally competent and mature government

**E-Government Conference – Human-Centric Digital Transformation of the Public Sector**

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# The world is digital and requires mature **digital governments**



- > The digital age is driving a **continuous transformation** of needs and behaviors in economies and societies – the COVID-19 has made this trend more evident
  
- > **Governments have a critical role to play to shape** this transformation and the digital ecosystem towards contributing to broader societal outcomes and public interest.
  
- > **Revitalised digital government imperative**
  - > **Mature digital governments** able to balance opportunities and risks to shape a public governance that is:
    - people-centred, fair and sustainable
    - competent to address global challenges

# eGovernment

- Digitisation of analogue procedures
- Technology focus
- Government-centred services

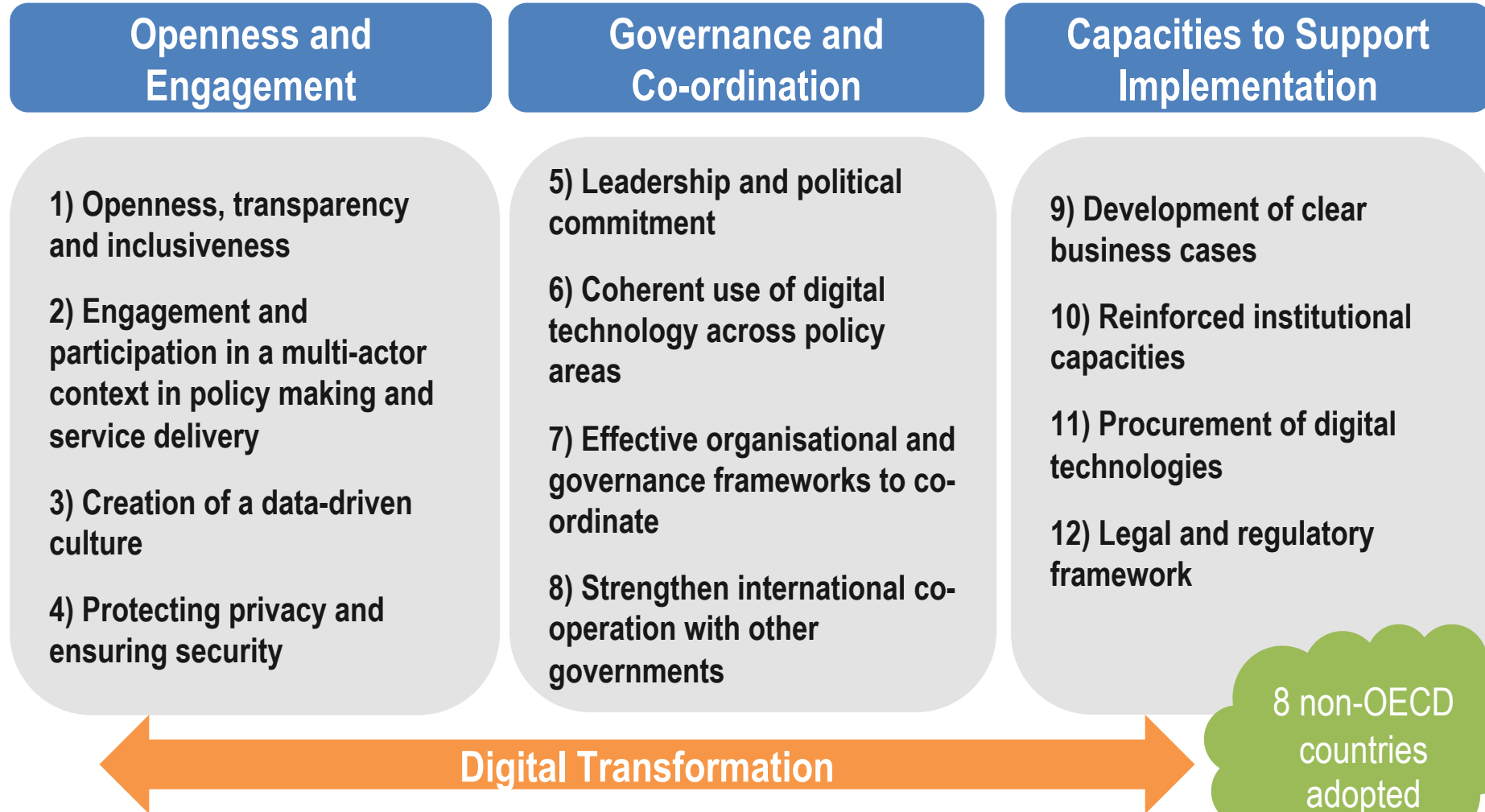
# Digital Government



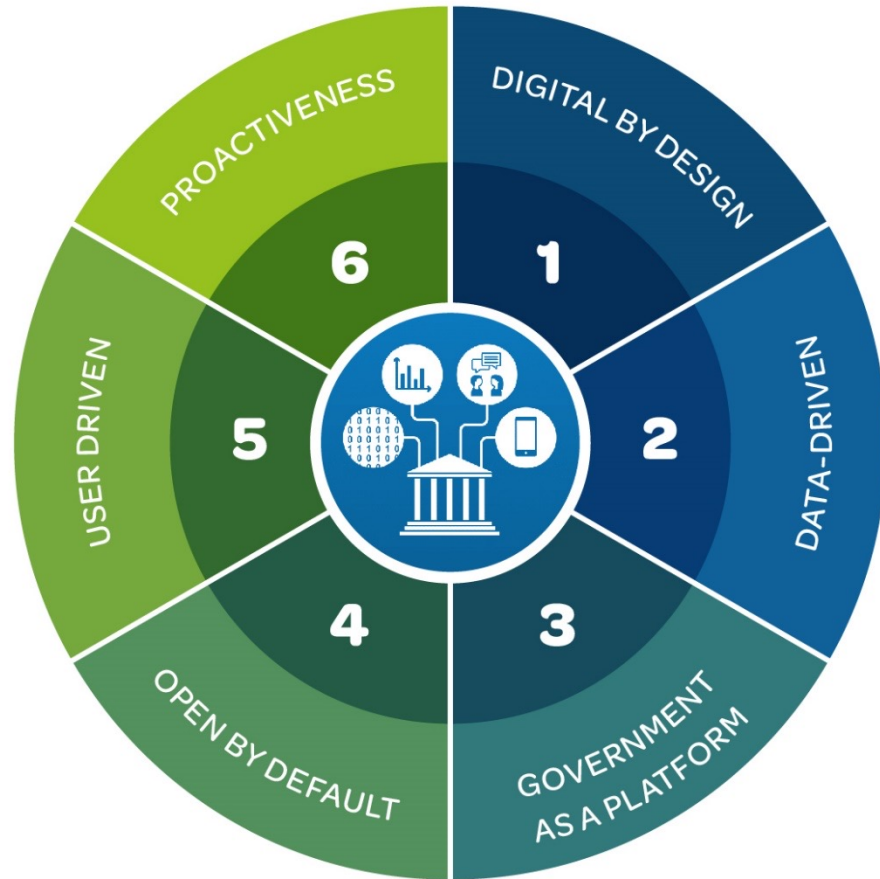
- Re-engineering and re-designing services and processes
- Technology as an enabler
- User-centred services



# The OECD Recommendation of the Council on Digital Government Strategies (2014)



Non-member countries: Argentina, Brazil, Egypt, Kazakhstan, Morocco, Panamá, Peru, Russia



Six dimensions to **characterise and measure** digital government competence and maturity:

## Foundational

1. Digital by design
2. Data-driven
3. Government as a Platform
4. Open by default

## Transformational

5. User-driven
6. Proactiveness

# Key provisions of the draft Recommendation

## Section 1. Reinforcing trust across the data ecosystem



Empowerment and pro-active engagement



Strategic whole-of-government approach



Maximising benefits while protecting rights and promoting a culture of responsibility

## Section 2. Stimulating investment in data and incentivising data access and sharing



Coherent incentives and sustainable business models and markets

## Section 3. Fostering effective and responsible data access, sharing, and use across society



Improving conditions for cross-border data access and sharing



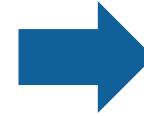
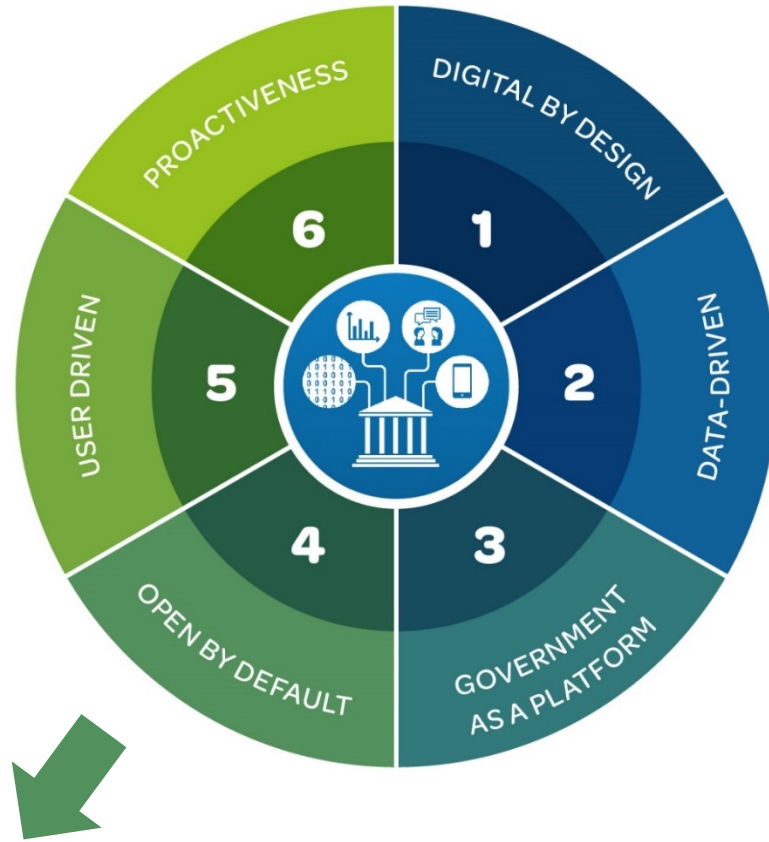
Findability, accessibility, interoperability and reusability of data across organisations



Capacity building for effective use of data



# Measuring to secure the foundations for a digital government



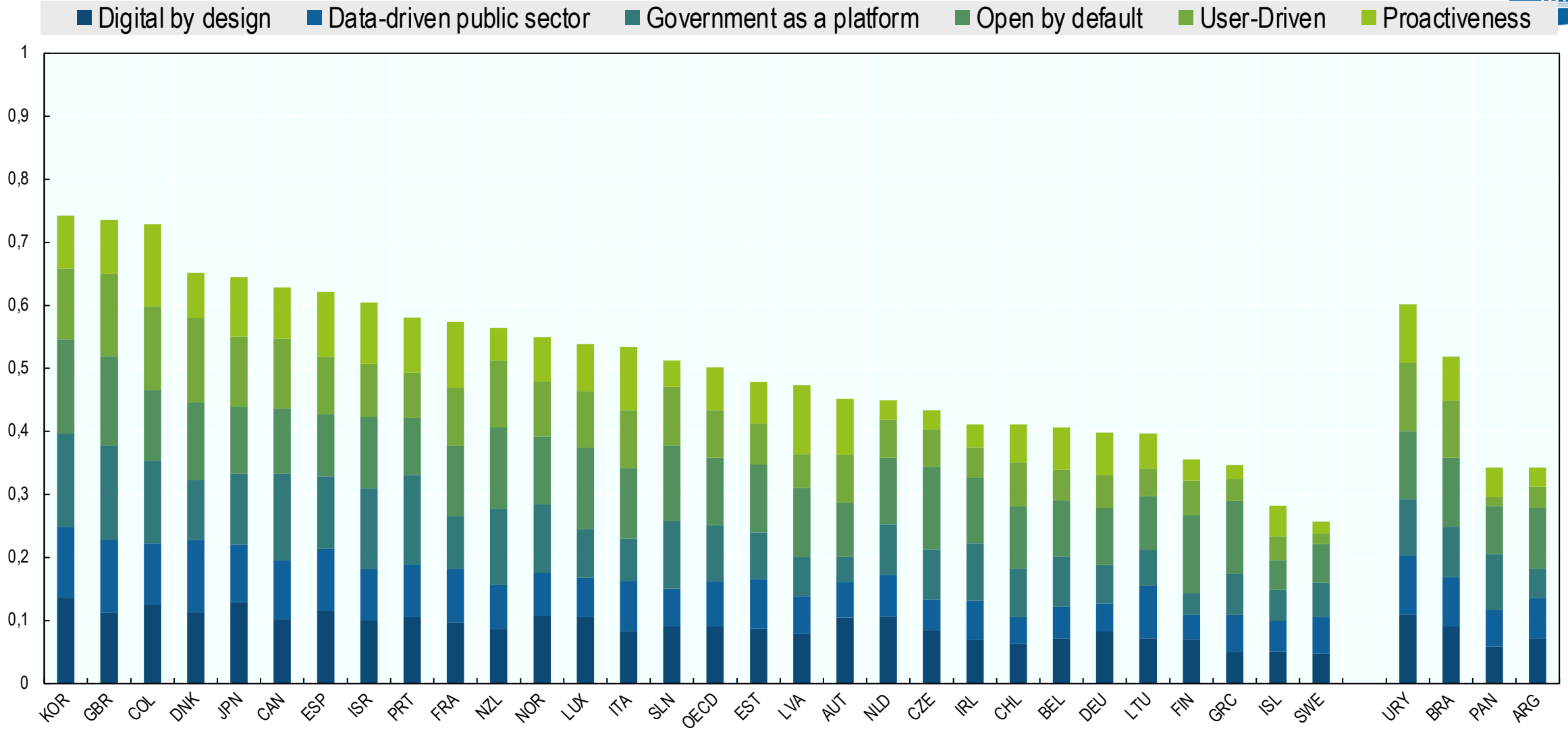
OECD  
**Digital Government  
Index 2019**



**OECD OURdata index**  
(Open, Useful & Reusable data index)



# The OECD Digital Government Index (DGI) 2019

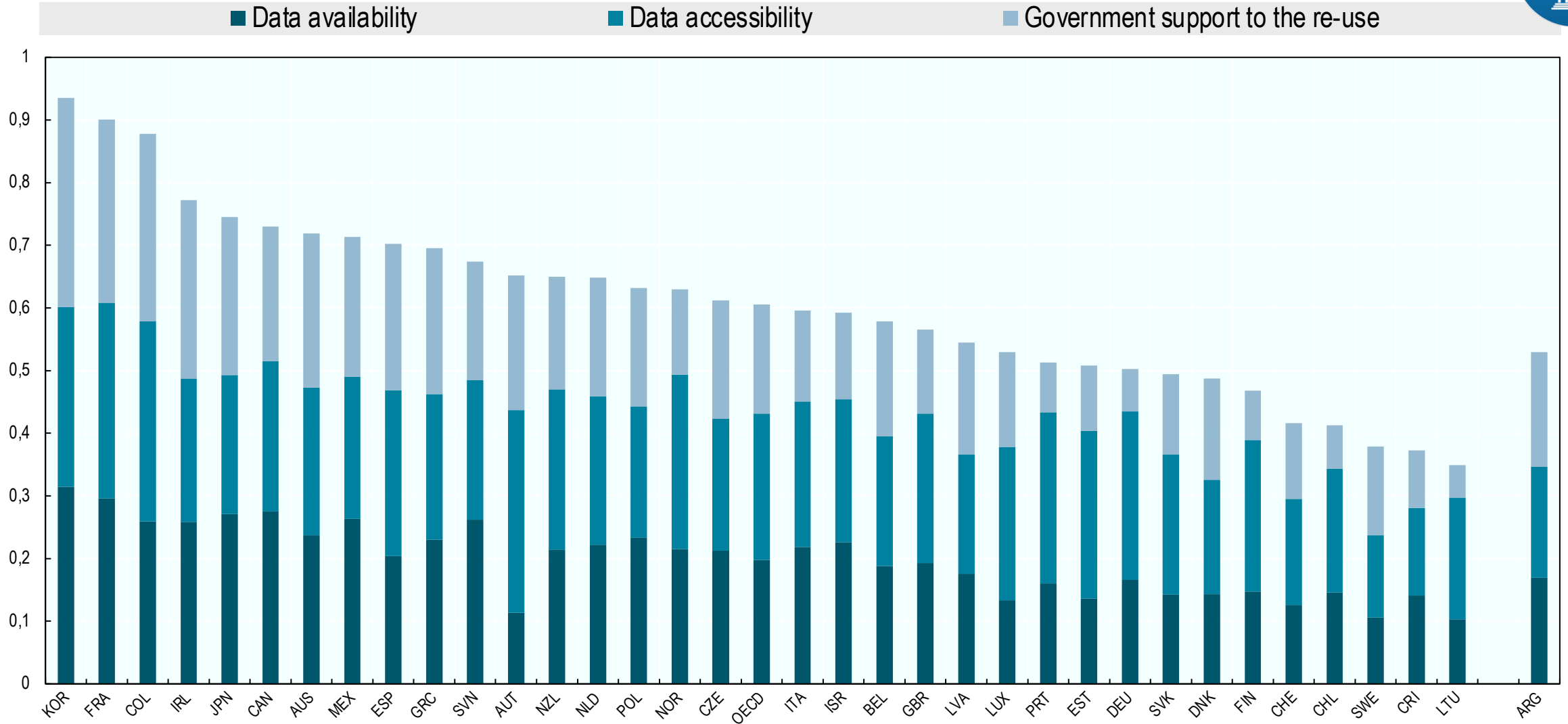


Source: OECD Digital Government Index (2020) <https://oe.cd/dgi-2019>  
 Information on data for Israel : <http://dx.doi.org/10.1787/888932315602>.

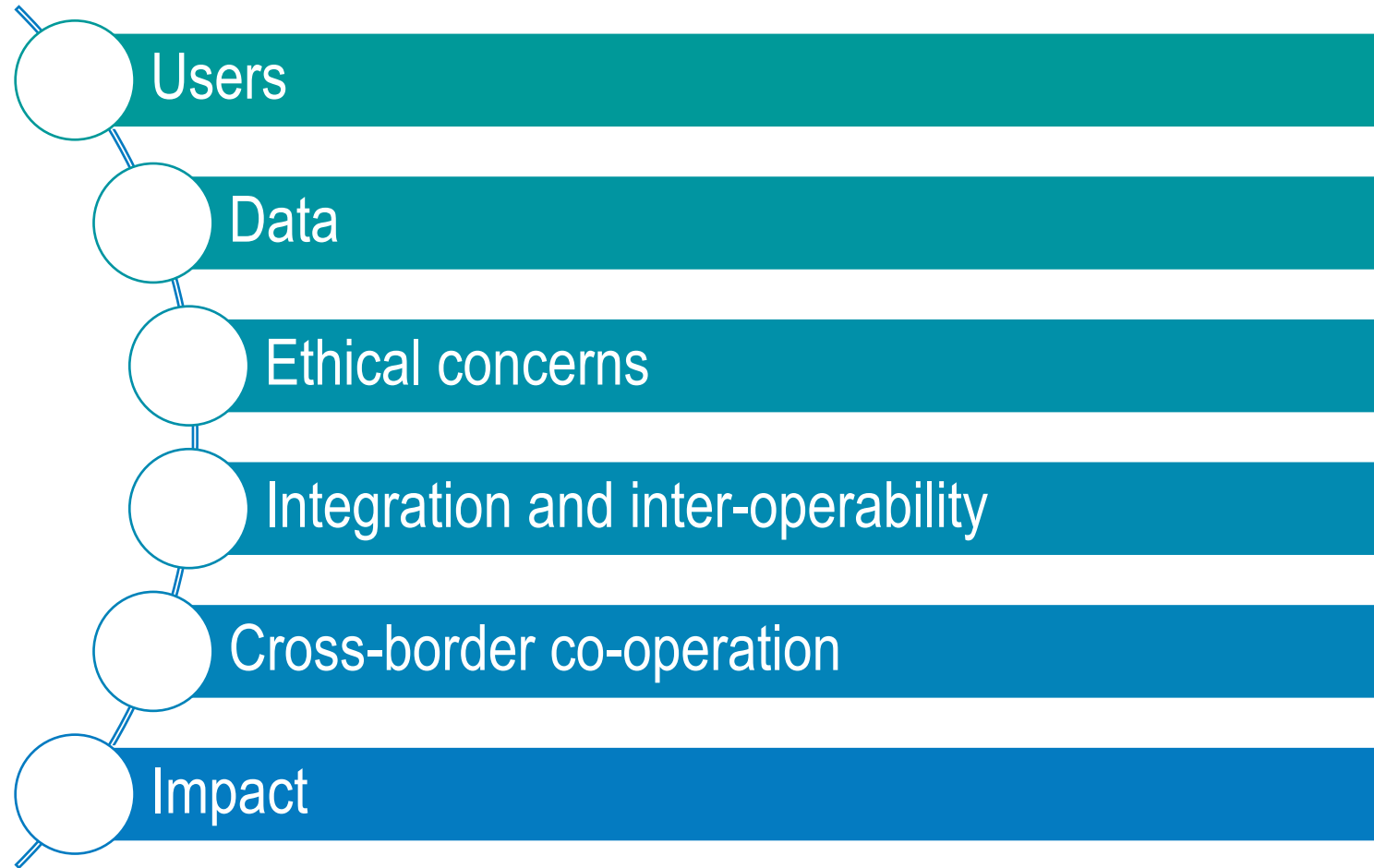




# The OECD Open, Useful and Re-usable data (OURdata) Index (DGI) 2019



Source: OECD Open Government Data Survey 2018. Data for Costa Rica was collected from the IDB-OECD Open Government Data Survey 2018.  
 Note: Data is not available for Hungary, Iceland, Turkey and the United States (Information on data for Israel : <http://dx.doi.org/10.1787/888932315602>.)





# Thank You!

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